



IMPORTANT INFORMATION AND POINTS OF CONTACT: NURSING HOME

Today's Date: _____

(Note: We recommend you review this page quarterly to keep it up-to-date)

AT&T Global Network Help Desk: (800) 905-2069 or mdcn.mco@palmettogba.com

Your AT&T User Name/Login ID is: _____

Your AT&T Global Network Password is: _____

MDS submission web site: <http://32.77.214.150>

Your Personal assigned Login ID (User name) is: _____

Your Personal Password is: _____

Your software company is: _____

Your software help desk number is: _____

Your Fiscal Intermediary is: _____

Your FI help desk number is: _____

CMS Contacts:

Password Issues – MDS Helpdesk (888) 477-7876 or help@qtso.com

Free Software – RAVEN Help Desk (800) 339-9313

State Contacts:

RAI Coordinator: Joan Brundick (573) 751-6308; joan.brundick@dhss.mo.gov

Technical Contact: Denise Mueller (573) 522-8421; denise.mueller@dhss.mo.gov

QIPMO Contact:

QIPMO (Quality Improvement Project for Missouri): Jessica Mueller - University of Missouri at (573) 882-0241; muellerjes@missouri.edu

Valuable Websites:

<https://www.qtso.com/mdsdownload.html> - RAI Manual, LTC User's Manual, Validation Report Messages, Instructions for Automated Corrections, QI/QM Report explanations/definitions (Technical Specifications)

http://www.cms.hhs.gov/NursingHomeQualityInits/20_NHQIMDS20.asp - Updates to RAI User's Manual

<http://www.nursinghomehelp.org> - QIPMO website (MDS training, coding tips, etc.)

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