



RESOURCES FOR MISSOURI NURSING HOMES

All of the following services are currently being offered in Missouri through either federal or state funded programs or through research projects being conducted by the University of Missouri-Columbia. Staff from these programs who offer on-site services may receive funding through one or more components of this list. The common threads through all of these different resources are that the on-site services are requested by the facility or agreed upon, the visits are free and are confidential. Each program can stand alone but also can be in conjunction with any and all of the other programs.

STATE INITIATED PROGRAMS

QIPMO (QUALITY IMPROVEMENT PROGRAM FOR MISSOURI): A cooperative agreement with the Missouri Department of Health and Senior Services and the Sinclair School of Nursing, University of Missouri-Columbia to provide on-site consultation to nursing homes for all care-related needs and issues. QIPMO services can include, but are not limited to, providing assistance in identifying clinical issues with recommendations for interventions, MDS coding, improving your QA processes, utilization of the QI/QM reports and other available online MDS-generated reports, care plan process improvement, survey plan of correction assistance, process audits, providing inservice programs, staff leadership and management skills, staff retention and recruitment techniques. This unique, state specific program began as a research project and now is funded through the state nursing facility quality care fund. QIPMO has been in existence since 1999 and is staffed with gerontological nurse experts who have advanced degrees and experience in long term care. Utilization of a QIPMO consultant is voluntary, free, and confidential. QIPMO has also partnered with Primaris to provide clinical on-site assistance for the federal programs in Missouri. The web site for this program is www.nursinghomehelp.org

FEDERALLY INITIATED PROGRAMS

PRIMARIS: Primaris is a not-for-profit healthcare firm under contract with CMS to serve as Missouri's Quality Improvement Organization (QIO). Primaris provides free tools online at www.primaris.org; hosts periodic trainings; and offers free clinical, organizational and quality improvement consultation. Their experienced staff can also address questions related to other federally-sponsored initiatives (NHQI, Nursing Home Compare, etc.) Primaris was founded in 1983 and was formerly known as MissouriPRO.

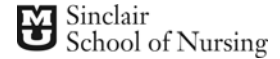
NHQI (NURSING HOME QUALITY INITIATIVE): A broad-based CMS initiative started in 2002 to provide nursing homes in every state with complementary clinical resources, quality improvement materials and assistance from the QIOs. The initiative also provides consumers with information about nursing homes through a set of MDS based quality measures on Medicare's *NursingHomeCompare* website. The initiative runs in 3-year cycles, with each cycle building on lessons learned from the previous ones to facilitate nursing homes' abilities to improve the quality of their care. Participation is voluntary.

NURSING HOME COMPARE: A web based program that provides public access to information on homes that are Medicare or Medicaid certified. The information includes nursing home reported Quality Measure scores, staffing hours per resident and complete survey results. The website (www.medicare.gov/NHCompare) also publishes contact information for each nursing home.

STAR (SETTING TARGETS ACHIEVING RESULTS): A web based program initiated in 2005 as part of the NHQI to encourage nursing homes to set goals for their individual QA Programs. The program provides visual tracking through a longitudinal graph of the facility's progress as it works toward improving care. Data used is based on publicly reported information and is available to anyone accessing the site. However, the individual facility's goals and progress toward the goal is confidential and not available to the public. In a December 2006 study, CMS analyzed differences among those homes that did and did not set goals and those who set more or less aggressive goals. Significant improvement in outcomes was found in both those who set goals and those who set more aggressive goals. Website: www.nhqi-star.org.



QUALITY IMPROVEMENT PROGRAM FOR MISSOURI'S NURSING HOMES



ADVANCING EXCELLENCE: This is a two-year, coalition-based campaign with the continued goal of improving the quality of care and the quality of life for residents. Participation is voluntary. The campaign also acknowledges the importance of all staff and their roles in accomplishing the goals, with an added focus on goals for organizational improvement in addition to clinical goals. Participants agree to work on at least three of eight campaign goals. Consumers have also been invited to participate. Because of its success, STAR has become a key component of this initiative. Participating nursing homes and consumers can be viewed by the public on the website: www.nhqualitycampaign.org.

RESEARCH DIRECTED PROGRAM

UNIVERSITY OF MISSOURI SINCLAIR SCHOOL OF NURSING NIH STUDY: Funded by the National Institutes of Health (NIH), a study entitled "Roadmap to Success" is taking place in 60 Missouri nursing homes. Thirty participating homes receive monthly consultative/teaching visits and phone calls from a gerontological nurse expert for a period of 2 years. Thirty homes are receiving an educational consultation through provision of a Geriatric Assessment Course prepared by the team. The purpose of the study is to help the homes learn skills necessary to improve resident outcomes through the use of QM/QIs, teamwork, shared knowledge and shared decision making. Although the study may utilize available resources, such as STAR and other tools being offered through the NHQI, it is not a part of those initiatives.