



IMPORTANT INFORMATION AND POINTS OF CONTACT: SWING BED

Today's Date: _____

(Note: We recommend you review this page quarterly to keep it up-to-date)

AT&T Global Network Help Desk: (800) 905-2069

Your AT&T User Name/Login ID is: _____

Your AT&T Global Network Password is: _____

RAVEN-SB Help Desk (Quality Improvement & Evaluation System QTSO)

Phone: (800) 339-9313

Email for RAVEN-SB: RAVENSB_help@ifmc.org

Web site: www.qtso.com

Swing Bed MDS Login

User ID: _____

Password: _____

Fiscal Intermediary is: _____

Fiscal Intermediary help desk number is: _____

General Information/Program Policy Help Desk: (866) 795-5043 or swingbed@msic.com

State Contacts:

RAI Coordinator: Joan Brundick (573) 751-6308; joan.brundick@dhss.mo.gov

Technical Contact: Denise Mueller (573) 522-8421; denise.mueller@dhss.mo.gov

QIPMO Contact:

QIPMO (Quality Improvement Project for Missouri): Jessica Mueller - University of Missouri at (573) 882-0241; muellerjes@missouri.edu

Valuable Websites:

www.qtso.com/swingdownload.html - Site for Validation Report Messages and Descriptions, Swing Bed Hospital User's Manual, SB-MDS Form, Item by Item Manual

<http://www.cms.hhs.gov/providers/snfpps/raven-sb.asp> - Raven manual

http://www.cms.hhs.gov/providers/snfpps/snfpps_swingbed.asp - CMS updates

<http://www.nursinghomehelp.org> - QIPMO website (MDS training, coding tips, etc.)

February 2009